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	Attorneys for Plaintiffs and the Putative Classes				
18		DISTRICT COURT			
19	UNITED STATES DISTRICT COURT NORTHERN DISTRICT OF CALIFORNIA				
20					
20	NICHOLAS C. SMITH-WASHINGTON, JOYCE MAHONEY, JONATHAN AMES,) Case No. 3:23-CV-830-VC			
21	MATTHEW HARTZ, and JENNY LEWIS,) Assigned for all purposes to Hon. Vince			
	on behalf of themselves and all others similarly) Chhabria			
22	situated,)			
23	Plaintiffs,	DECLARATION OF WARREN D.			
	Tidilitiis,	POSTMAN IN SUPPORT OF PLAINTIFFS' MOTION FOR			
24	v.	APPROVAL OF ATTORNEYS' FEES,			
25	TAXACT, INC., an Iowa corporation,	EXPENSE AWARD, AND SERVICE			
23	TAXACT, INC., all lowa corporation,	AWARDS			
26	Defendant.	Courtroom: 4, 17th Floor			
27		Hearing Date: November 21, 2024			
<i>41</i>		Hearing Time: 2:00 p.m.			
28					

DECLARATION OF WARREN D. POSTMAN

- I, Warren D. Postman, declare as follows:
- 1. I am over 18 years of age and am competent to testify to the matters in this declaration. I have personal knowledge of each matter attested to in this document.
- 2. I am a partner in the law firm of Keller Postman LLC ("Keller Postman"). My firm, together with HammondLaw, P.C. ("HammondLaw"), is Class Counsel to Nicholas C. Smith-Washington, Joyce Mahoney, Jonathan Ames, Matthew Hartz, and Jenny Lewis, as well as the various Settlement Classes (collectively, "Plaintiffs"), in connection with the above-captioned action. I respectfully submit this declaration in support of Plaintiffs' Motion for Approval of Attorneys' Fees, Expense Award, and Service Awards.
- 3. I am a member, in good standing, of the State Bar of California. I am licensed to practice before all courts in the State of California. I am also a member, in good standing, of the Bar of the United States District Court for the Northern District of California.
- 4. Attached as **Exhibit A** to this declaration is a true and correct copy of Keller Postman's firm resume.

I. <u>KELLER POSTMAN'S BACKGROUND & EXPERIENCE</u>

5. Keller Postman was founded six years ago with the mission of creating one of the leading complex plaintiff's litigation firms in the United States. To fulfill this mission, Keller Postman has amassed a uniquely elite, creative, and resolute group of litigators. Since its inception, Keller Postman has grown from three lawyers to 72 lawyers and more than 100 professional staff across four offices (Chicago, Illinois; Washington, D.C.; Austin, Texas; and Boston, Massachusetts). Around 80% of Keller Postman's partners and associates have practiced at the top national, defense-oriented firms, with more than 70% having trained at AmLaw 100 firms or elite trial boutiques. Nearly 40% of Keller Postman's partners and associates served as law clerks for judges on federal courts of appeals or district courts, and four of the firm's partners clerked for justices on the Supreme Court of the United States. All attorneys involved in this matter have extensive experience with complex, hard-fought litigation against sophisticated and well-financed adversaries.

6. Keller Postman has significant experience in class actions generally, including the successful investigation, commencement, and prosecution of numerous complex class actions, including this action. In addition, Keller Postman has substantial experience in litigating consumer protection and consumer privacy claims on behalf of consumers across the country.

II. KELLER POSTMAN'S REQUESTED ATTORNEYS' FEES ARE REASONABLE

- 7. Because of the importance of recovery of attorneys' fees awards to a plaintiff's firm with a significant contingency practice like Keller Postman, my firm keeps current on federal and California state law developments relating to attorneys' fees. Accordingly, Keller Postman is familiar with the prevailing market rates for leading private and public-interest attorneys in California who litigate complex class actions.
- 8. Keller Postman periodically establishes hourly rates for the firm's billing personnel based on prevailing market rates for attorneys and law firms of comparable skill, experience, and qualifications in the areas where our law firm is represents clients, including in California. Keller Postman obtains information concerning market rates from other attorneys in those areas who have similar experience doing similar work, including from information that occasionally appears in the publications of local and national bar organizations, and in orders awarding attorneys' fees in similar cases.
- 9. The bulk of Keller Postman's work is contingency-based, and many of my firm's cases have been large and substantial in settlement or verdict. In these contingency-based matters, my firm (like other firms engaged in this type of work) frequently incurs hundreds of thousands or millions of dollars in fees and costs, and we must forgo any payment for those fees and costs for years, with no guarantee that any of those fees and costs will ever be recovered.
- 10. My firm's billing rates are charged to and paid by fee-paying clients of our firm. They are also the rates we claim in applications for attorneys' fees in all our contingent, fee-shifting cases. I have calculated our attorneys' fees in this case using my firm's current billable rates for 2024 for each timekeeper who worked on this case.
- 11. I am the lead counsel from Keller Postman on this case. I joined Keller Postman as a partner in 2018. Before joining Keller Postman, I was a vice president and chief counsel for appellate

in 2023. Mr. Pak graduated from Yale Law School in 2016. He served as a law clerk to Judge John

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M. Rogers of the United States Court of Appeals for the Sixth Circuit. Before joining Keller Postman, Mr. Pak was an associate at Kellogg, Hansen, Todd, Figel & Frederick PLLC in Washington, D.C., where he represented plaintiffs and defendants in federal and state courts at the trial and appellate levels. His practice at Keller Postman focuses on consumer protection and employment matters, including mass arbitrations and class actions. Mr. Pak's current billable rate is \$1,250 per hour.

- b. Roseann Romano joined Keller Postman as an associate in 2022. Ms. Romano graduated from the University of Iowa College of Law in 2015. She served as a law clerk to Judge Michael J. Melloy of the United States Court of Appeals for the Eighth Circuit. Before joining Keller Postman, Ms. Romano was an associate at Murphy Anderson PLLC, in Washington, D.C., where she represented workers and labor unions in state and federal litigation and arbitration matters. At Keller Postman, she represents clients in a wide range of disputes, including products liability, consumer protection, and employment matters. Ms. Romano's current billable rate is \$850 per hour.
- c. Ethan Ames joined Keller Postman as an associate in 2023. Mr. Ames graduated from the University of Chicago Law School in 2021. Before joining Keller Postman, he was an associate at Venable LLP in Los Angeles, CA, and Chicago, IL, where he represented companies and ultra-high net worth individuals in state and federal courts throughout the United States. His practice at Keller Postman focuses on consumer protection and employment matters, including mass arbitrations and class actions. Mr. Ames's current billable rate is \$675 per hour.
- d. Melinda Maxson joined Keller Postman as an attorney in 2023. Ms. Maxson graduated from Washington University School of Law in 1998. Before joining Keller Postman, she gained valuable experience in private practice at several law firms, including Brown & Crouppen, P.C., Husch & Eppenberger, LLC, Shook, Hardy, & Bacon, LLP, and Berry & Maxson, LLC, where she was a partner. Her past practice focused on represented clients in commercial litigation, securities litigation, product liability claims, and contract disputes. At Keller Postman, Ms. Maxson focuses on consumer protection and product liability matters, including mass arbitrations, class actions, and mass torts. Ms. Maxson's current billable rate is \$550 per hour.
- e. Jed Birmingham joined Keller Postman as a paralegal in 2023. Mr. Birmingham earned his undergraduate degree from Tufts University. Before joining Keller Postman, he was a

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27 28 paralegal at Kellogg, Hansen, Todd, Figel & Frederick PLLC. Mr. Birmingham has nearly two decades of experience working as a paralegal, primarily focusing on litigation matters. At Keller Postman, he focuses on litigation matters, including class actions and mass torts. Mr. Birmingham's current billable rate is \$350 per hour.

14. The above hourly rates are consistent with the rates charged by comparable attorneys in the San Francisco area, and numerous other locales within California, for similar work on class and complex actions, including firms that regularly prosecute or defend class and complex actions. We have determined that the rates we charge are reasonable for attorneys of our experience, reputation, and expertise in class and complex actions in the San Francisco area.

KELLER POSTMAN'S TIME SPENT IS REASONABLE III.

- 15. All attorneys and paraprofessionals at Keller Postman are instructed to maintain contemporaneous time records reflecting the time spent on this and other matters. In all instances, the timekeeper: (i) indicates the date and amount of time spent on a task in one-tenth of an hour increments; (ii) describes the work that was performed on the task during the indicated time period; and (iii) identifies the case to which the time should be charged. Billing records are reviewed by the partner responsible for each matter on a monthly basis to ensure these billing practices are followed.
- 16. Keller Postman divided tasks with co-counsel from HammondLaw to avoid duplication of effort, and our offices communicated by email or phone rather than in-person meetings, allowing us to eliminate unnecessary travel time and expense. Keller Postman made every effort to litigate this matter efficiently by coordinating the work of Keller Postman's attorneys and paraprofessionals, minimizing duplication of work, and assigning tasks in a time and cost-efficient manner, based on our timekeepers' experience levels and talents:
- I coordinated strategy with HammondLaw and supervised the team of attorneys and paraprofessionals from Keller Postman in their work on this case.
- b. Mr. Pak assisted with coordinating strategy with HammondLaw and supervised the day-to-day work of the team of attorneys and paraprofessionals from Keller Postman on this case. He also assisted with legal research and drafting of Plaintiffs' Opposition to Motion to Compel

Arbitration, Second Amended Complaint, Motion for Leave to File Second Amended Complaint, Motion for Preliminary Approval of Class Action Settlement.

- c. Ms. Romano assisted with legal research in support of Plaintiffs' Motion for Preliminary Approval of Class Action Settlement.
- d. Mr. Ames assisted with legal research and drafting of Plaintiffs' Second Amended Complaint, Motion for Leave to File Second Amended Complaint, Motion for Preliminary Approval of Class Action Settlement.
- e. Ms. Maxson assisted with legal research in support of Plaintiffs' Motion for Preliminary Approval of Class Action Settlement.
- f. Mr. Birmingham was the primary paralegal responsible for this case at Keller Postman. His primary duties included managing the case calendar and case file.
- 17. As of June 30, 2024, attorneys and paraprofessionals from Keller Postman have worked a combined total of 362.7 hours in connection with this case.
- 18. Applying the current billable rates for each timekeeper to those hours, Keller Postman has incurred lodestar of \$337,577 in connection with this case as of June 30, 2024.
- 19. The following table provides a breakdown of Keller Postman's lodestar in connection with this case as of June 30, 2024, by timekeeper:

Timekeeper	Title	Total Hours	Billable Rate	Total Lodestar
Warren Postman	Managing Partner	3.2	\$1,500	\$4,800
Albert Pak	Partner	160.8	\$1,250	\$201,000
Roseann Romano	Associate	24.3	\$850	\$20,655
Ethan Ames	Associate	143.7	\$675	\$96,997
Melinda Maxson	Attorney	16.9	\$550	\$9,295
Jed Birmingham	Paralegal	13.8	\$350	\$4,830
Total		362.7		\$337,577

1	20. I have reviewed each entry of time that all Keller Postman timekeepers have recorded
2	in connection with this case. I exercised billing judgment by deleting time entries that were duplicative,
3	inefficient, vague, administrative, or otherwise non-compensable. I also excised time that was
4	duplicative, inefficient, or excessive, including entries for excessive amounts of legal research,
5	unnecessary review of internal communications and documents, and excessive internal conferencing.
6	21. By working on this case, Keller Postman had to turn away other potential fee-generating
7	work. Moreover, Keller Postman has received no compensation thus far for its efforts on this case, but
8	instead undertook representation on a contingent basis, despite substantial risk that none of the firm's
9	time or expenses would be recouped.
10	I affirm that these facts are true under penalty of perjury under the laws of the United States.
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12	Executed this 29th day of July, 2024, at Washington, District of Columbia.
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14	<u>/s/ Warren D. Postman</u> Warren D. Postman
15	Warren D. Fostman
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EXHIBIT A

Keller Postman

Table of Contents

About Keller Postman	3
About Our Team	4
Why Keller Postman	5
Awards	6
Practice Areas	7
Case Highlights	9
Attorney Biographies	20

About Keller Postman

Keller Postman is a leading complex litigation firm for plaintiffs, specializing in mass actions. We represent consumers, employees, and veterans in class actions, mass torts, and mass arbitrations, at the trial and appellate levels, in federal and state courts.



Our Mission

To aggressively pursue our clients' claims, en masse, against the entities that have harmed them by driving innovation in the practice of law, devising cutting-edge strategies that don't follow the standard playbook, conceiving novel arguments, and pursuing unparalleled excellence in everything we do.

Our Approach

Serving hundreds of thousands of clients in litigation and arbitration, Keller Postman has prosecuted high-profile antitrust, privacy, product-liability, employment, and consumer-rights cases and secured substantial settlements for our clients. Our firm also acts as plaintiffs' counsel in high-stakes publicenforcement actions.

Keller Postman seeks out complicated cases and takes on groundbreaking legal challenges where our legal and strategic counsel can add significant value. Our innovative approach combines high-end legal expertise with best practices in business operations and technology to deliver superlative representation for plaintiffs.

Our greatest asset is our team of smart, dedicated professionals. Keller Postman lawyers honed their skills at AmLaw 100 law firms, national trial boutiques, corporate in-house legal departments, prestigious government posts, and successful business startups. Every member of our team shares a commitment to client service and a spirit of determination, dedication, creativity, and excellence.

OUR TEAM

- **12 PARTNERS**
- **20** ASSOCIATES
- **40** STAFF ATTORNEYS & COUNSEL
- **45** LEGAL SUPPORT TEAM MEMBERS
- **40** CLIENT SERVICES TEAM MEMBERS
- **45** CASE MANAGEMENT TEAM MEMBERS
- 111 BUSINESS, OPERATIONS & IT TEAM MEMBERS

OUR OFFICES

CHICAGO, IL
WASHINGTON, D.C.
AUSTIN, TX
BOSTON, MA



Keller Postman is home to one of the most exceptional teams representing plaintiffs in the United States.

We're powered by a talented team with top-notch credentials and real-world experience. Our lawyers have litigated "bet the company" cases for plaintiffs and defendants, studied and taught at some of the top law schools in the country, served at the highest levels of government, and managed more than \$1 billion of litigation-related investments.

THE FIRM COMPRISES OVER
FIVE DOZEN LAWYERS
AND MORE THAN
200 PROFESSIONAL STAFF MEMBERS.

CLIENT SERVICES & CASE MANAGEMENT TEAM

We have established large, in-house client-services and casemanagement teams to serve our clients from the early stages of litigation to the final moments of settlement distributions. We expertly and efficiently cover all aspects of our cases, including client intake, case workup, and litigation at all levels of the judiciary.

TECHNOLOGY, DATA & ANALYTICS TEAM

Keller Postman operates a dedicated, in-house technology, data, and analytics team. Our firm utilizes cutting-edge technology and processes to ensure successful litigation for thousands of claims at once.

OF KELLER
POSTMAN'S
PARTNERS AND
ASSOCIATES:

80%

hail from **national defenseoriented law firms**, and 73% from AmLaw 100 firms and elite trial boutiques.

38%

were **law clerks** at a federal court of appeals or district court.

53%

attended a **Top 15 U.S. News ranked law school.**

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of Keller Postman's partners were law clerks at the Supreme Court of the United States.

Why Keller Postman

CLIENTS FIRST APPROACH

Our primary goal is always to achieve exceptional results for our clients—we are tireless in our pursuit of justice on their behalf. We move with speed and efficacy. We genuinely care about each individual client, and we demonstrate that by providing outstanding client service.

FEARLESS INNOVATION

We drive innovation in the practice of law, sharing an ambition to do things differently—and to do them better. It is not enough merely to advocate for our clients. We prize creativity, develop and harness our own technology, and commit the resources necessary to succeed.

COMMITTED TO EXCELLENCE

We pursue unparalleled excellence in everything we do. We challenge ourselves to perform at the highest level and deliver outstanding results. At every level of the firm, we take pride in serving as trusted advisors and provide exceptional client service.

STRENGTH TO WIN

Our team has the skills and resources to go head-to-head with the largest, most well-resourced corporations in the country. Plus, our lawyers have experience on both sides of the courtroom and the negotiating table, allowing us the unique ability to anticipate our opponents' moves.

Industry Recognition

THE NEW YORK TIMES

Keller Postman is driven "by a legal reformist spirit and entrepreneurial zeal."

WALL STREET JOURNAL

"[Keller Postman is calling] companies on their bluff and saying, 'You think you're going to get out of liability by going to arbitration? We'll show you what the arbitration system can do when you face tens of thousands of claims."

THE AMERICAN LAWYER

"Part of the vision was to make plaintiff-side work attractive to folks with clerkship and Big Law experience like [Keller Postman's] founders. So far, the approach seems to be working."

LAWDRAGON MAGAZINE

"Accelerated by a well-curated culture of excellence, innovation, and service, Keller Postman [leads] litigation across some of the biggest product liability MDLs in history."



Awards

We're proud of the recognition we've received as leaders of the plaintiffs' bar.

ELITE TRIAL LAWYERS LAW FIRM OF THE YEAR

In 2021, the National Law Journal named Keller Postman the Trial Strategy Innovation Law Firm of the Year, And in 2022, Keller Postman was named the Privacy & Data Breach Law Firm of the Year.





ELITE TRIAL LAWYERS RISING STARS & ELITE WOMEN

Our lawyers have been named 2021 & 2022 Elite Trial Lawyers' Rising Stars of the Plaintiffs' Bar and 2022 Elite Trial Lawyers' Elite Women of the Plaintiffs' Bar.

NATIONAL LAW JOURNAL & AMERICAN LAWYER TRAILBLAZERS

Our team has been named 2021 and 2022 Plaintiffs' Lawyers Trailblazers and 2022 Employment Law Trailblazers by the National Law Journal. Our lawyers have also been named 2022 Midwest Trailblazers and South Trailblazers by American Lawyer.











LAW360 MVP

Managing Partner **Warren Postman** was named the 2022 Law360 Technology MVP of the Year and the 2021 Law360 MANY EXCLUSIVE LEGAL Employment MVP of the year.



WOMEN WORTH WATCHING IN **LEADERSHIP**

Partner **Zina Bash** is named to the 2022 Women Worth Watching in Leadership by Profiles in Diversity Journal.



SUPER LAWYERS®

Nine of Keller Postman's Attorney's were recognized by Illinois Super Lawyer for 2024. Four Partners as Super Lawyers and nine as Rising Stars.

KELLER POSTMAN ATTORNEYS NAMED TO **DIRECTORIES,** including

Chambers & Partners, National Trial Lawyers Top 100 and Top 40 under 40, Super Lawyers, Best Lawyers, and Lawdragon's 500 Leading Lawyers in America, 500 Leading Plaintiff Consumer Lawyers, and Leading Plaintiff Financial Lawyers.





Practice Areas

Practice Areas

At Keller Postman, we represent plaintiffs in complex litigation matters. Our diverse team has experience litigating cases across a wide variety of practice areas, which allows us to be flexible and responsive to our clients' needs. Regardless of the substantive claims involved, one thing is true about all our cases: they give us the opportunity to use our unique skills and resources to help our clients solve problems and vindicate their rights.

Antitrust

We believe competition stimulates innovation, sparks improvements of products and services, and leads to more efficient means of delivery and production. We fight anti-competitive conduct through bringing antitrust claims against some of the largest and best-known corporations in the world—and we are confident in our team's vast experience, knowledge and capabilities to successfully litigate these cases.

Arbitration

We help our clients level the playing field when contracts written by defendants force them into arbitration. Our team has successfully represented plaintiffs in complex arbitration proceedings throughout the United States, including wage-and-hour disputes, employee misclassification claims, consumer product disputes, and other types of contract-related disputes.

Consumer Protection

We safeguard consumers from unfair corporate practices, corporate malfeasance, and any type of deceptive business practices. We work to protect consumer rights through arbitration and class action under federal and state laws. And our work specifically focuses on regulating emerging and increasingly dominant tech-based corporations that often push boundaries to take advantage of consumers in new or developing areas of law.

Privacy

Technology continues to evolve and intertwine itself with our day-to-day. With these technological advances come a greater threat to privacy and data protection. Keller Postman is committed to protecting that fundamental right to privacy. Our attorneys' legal acumen matches our technical expertise, which allows us to skillfully litigate even the most complicated privacy claims.

Product Liability

With extensive experience handling claims associated with products (including with suppliers, manufacturers, and sellers), our attorneys play key roles in some of the most significant product liability multidistrict litigation proceedings in the country. Our team continues to be selected to lead federal and state product-liability litigation through appointments to leadership positions.

Public Institutions

We represent States, municipalities, and other government entities as plaintiffs in legal actions for the benefit of their constituents. In line with our commitment to the public good, our practice provides pivotal support—in terms of expert attorneys and resources—to public entities for the benefit of their people. We have developed the expertise to help public institutions navigate the legal landscape they face every day.

Case Highlights

Case Highlights

AMAZON ALEXA MASS ARBITRATION

As reported by *The Wall Street Journal*, Keller Postman filed roughly 75,000 individual arbitration demands on behalf of Amazon Alexa users who had been recorded without permission. Faced with arbitrating so many individual claims at once, in May 2021, Amazon eliminated its arbitration clause, allowing consumers (for the first time) to pursue their rights in court. Keller Postman's arbitration practice has caused the world's largest retailer to shift away from forced arbitration—a once-unthinkable result that significantly benefits consumers.

After individual and class-action lawsuits against Amazon became permissible, Keller Postman filed a federal antitrust lawsuit against Amazon for the same illegal conduct (the very first lawsuit filed against the company since it began including an arbitration clause into contracts with consumers). In *De Coster et al. v. Amazon.com, Inc.*, Keller Postman represents individual consumers who were charged unfairly high prices by Amazon because of the company's most favored nation clause against third-party merchants. Our firm was also named Co-Lead Class Counsel. In conjunction with the filing of this lawsuit, Keller Postman also separately filed another 75,000 individual arbitration demands for related claims.

The matters have resolved. This matter is significant because of Amazon's move to drop its arbitration clause nationwide and restore access to the courts for over 140 million Amazon consumers. The unprecedented—and astounding—rescission by Amazon of its arbitration requirement marked a significant victory for consumers and access to justice. Across all of Keller Postman's arbitration matters to date, we've secured millions in settlements for more than 500,000 individuals.

DE COSTER V. AMAZON.COM INC. & FRAME-WILSON V. AMAZON.COM INC.

Leadership Role: Keller Postman Partner Zina Bash named Interim Co-Lead Class Counsel in *De Coster v. Amazon.com Inc.*

Keller Postman filed a federal antitrust lawsuit against Amazon—De Coster et al. v. Amazon.com Inc.— after the company dropped its arbitration clause as a result of one of Keller Postman's largest arbitration campaigns representing more than 75,000 consumers in simultaneous individual arbitrations. In this lawsuit, Keller Postman represents a proposed class of Amazon shoppers alleging that the Amazon platform's unlawful imposition of 'most favored nation' pricing restrictions against third-party sellers blocks competition from other e-commerce marketplaces and inflates the prices paid by customers. The plaintiffs' allegation is that Amazon has exploited its market power to inflate prices on its own platform—and across the internet. Given the scale of this antitrust violation, the suit has the potential to be one of the largest antitrust cases in history.

Keller Postman later filed *Frame-Wilson v. Amazon.com Inc.* on behalf of individuals who purchased products from Amazon competitors (such as Ebay). These plaintiffs allege that because Amazon distorted market prices on competitor seller sites through its anticompetitive conduct, they paid far higher prices for their merchandise.

INTUIT MASS ARBITRATION

Through deceptive web tactics, Intuit tricked thousands of lower-income Americans into paying to file taxes through TurboTax, though they were eligible to file for free. Faced with a putative consumer class action on behalf of 19 million consumers, Intuit compelled the dispute to individual arbitration. Keller Postman then filed individual arbitration demands at AAA for approximately 200,000 of those consumers.

In response, Intuit sought to send most of those consumers to small claims court and delay the arbitrations. In *Intuit, Inc. v. 9,933 Individuals*, the LA Superior Court denied Intuit's motion to force our clients' claims into small-claims court. It also rejected Intuit's argument that California's SB 707—which imposes severe penalties on companies that refuse to comply with their own arbitration agreements—is preempted. At oral argument, Judge Terry Green said Keller [Postman] deserves "a toast. Good work."

Intuit then tried to propose a settlement in the class action it had already compelled to arbitration. Our firm objected, arguing that Intuit should not be able to use a class-action settlement to frustrate individual class members' efforts to bring individual arbitrations against the company. Intuit's proposed \$40 million class settlement was denied. In his opinion, Judge Charles Breyer directly addressed the significance of this matter: "This case illustrates the urgent need for Congress to reverse the U.S. Supreme Court's arbitration jurisprudence, which gives corporate defendants an unfair advantage over consumers, and undermines the class's ability to secure a more significant monetary result."

Furthermore, this is Keller Postman's largest "mass arbitration" matter to date – and an unprecedented number of simultaneous individual arbitrations against a single defendant. As litigation continued throughout 2021, the American Arbitration Association also implemented new arbitral rules for "multiple consumer filings" as a result of Keller Postman's ability to arbitrate so many matters simultaneously.

BARR V. DRIZLY, LLC F/K/A DRIZLY, INC. ET AL

This class action lawsuit was filed in August 2020 against Drizly, the largest online alcohol delivery marketplace in North America. The complaint alleged that Drizly's security measures were deficient in protecting consumers' personal information and that the company was slow to report the breach. As a result of the data breach, customers were exposed to fraud, identity theft, and other injuries.

Drizly moved to compel arbitration. However, after Keller Postman made an appearance with co-counsel, Drizly agreed to settlement terms within a week. This matter further emphasizes how Keller Postman's innovative strategy in arbitration has come to the aid of consumers whose private information was stolen. We've leveled up our arbitration strategy through making appearances with co-counsel partners after defendants compelled arbitration. We're extremely proud that our firm's reputation in mass arbitration has helped to swiftly secure favorable resolutions for both consumers and employees—and has also prevented defendants from using arbitration to evade liability.

STATE OF TEXAS V. GOOGLE LLC

Leadership Role: Partner Zina Bash & Partner Ashley Keller are Co-Lead Counsel for our State clients

Keller Postman represents the States of Texas, Idaho, Indiana, Mississippi, North Dakota, South Dakota, and South Carolina in the States' antitrust litigation against Google. Filed in the U.S. District Court for the Eastern District of Texas (and subsequently centralized in the Southern District of New York with similar private cases), the suit alleges that Google monopolized products and services used by advertisers and publishers in online-display advertising. The complaint also alleges that Google engaged in false, misleading, and deceptive acts while selling, buying, and auctioning online-display ads. Google also entered into an unlawful agreement with rival Facebook to maintain control of the marketplace for header bidding. These anticompetitive and deceptive practices demonstrably diminished publishers' ability to monetize content, increased advertisers' costs to advertise, and directly harmed consumers.

Google sought dismissal of the entire case, arguing that its conduct was lawful and that its success was merely a "product of innovation," among other forced justifications. But on September 13, 2022—after Keller Postman Partner Ashley Keller delivered a momentous oral argument—the Court largely rejected those arguments, allowing the States' claims of monopolization, attempted monopolization, and tying to proceed to discovery. We are proud of this result, and eager and ready to push these claims forward on behalf of the States to discover and expose the full magnitude of Google's wrongdoing and restore free competition to the multibillion-dollar ad display marketplace.

STATE OF TEXAS V. META PLATFORMS INC.

Leadership Role: Partner Zina Bash is Lead Counsel for the State of Texas

Keller Postman represents the State of Texas in a lawsuit against Facebook parent Meta Platforms Inc. for its decade-long use of facial-recognition technology to exploit Texans' biometric information in violation of Texas law. The suit—State of Texas v. Meta Platforms LLC, f/k/a Facebook, Inc.—alleges that the social media giant, formerly known as Facebook, unlawfully captured Texans' biometric identifiers for a commercial purpose without informed consent, disclosed those identifiers to others, and failed to destroy them within a reasonable time—all in violation of the Texas Capture or Use of Biometric Identifier Act ("CUBI"). The State also alleges that Facebook engaged in false, misleading, and deceptive acts and practices in violation of the Texas Deceptive Trade Practices-Consumer Protection Act. The suit seeks civil penalties in the hundreds of billions of dollars.

According to the complaint, for more than a decade, Facebook built an artificial-intelligence empire on the backs of Texans by deceiving them while capturing their most intimate data, thereby putting their well-being, safety, and security at risk. Filed in the state district court in Marshall, TX, the suit seeks civil penalties in the hundreds of billions of dollars.

Attorney General Ken Paxton emphasized the significance of this matter in his statement: "Facebook has been secretly harvesting Texans' most personal information—photos and videos— for its own corporate profit... Texas law has prohibited such harvesting without informed consent for over 20 years. While ordinary Texans have been using Facebook to innocently share photos of loved ones with friends and family, we now know that Facebook has been brazenly ignoring Texas law for the last decade."

TOPDEVS, LLC ET AL V. LINKEDIN CORPORATION

Keller Postman filed a class action against LinkedIn—TopDevs, LLC et al v. LinkedIn Corporation— on behalf of users of LinkedIn's advertising platform. LinkedIn admitted in August 2019 that it had inflated video view and ad impression metrics for more than 418,000 advertisers, who overpaid for their campaigns as a result. The suit alleges that LinkedIn was aware of these metric errors and, in fact, reports rampant non-genuine metrics that inflate the prices for all types of advertising across the LinkedIn platform. Specifically, the suit alleges that, despite aggressively marketing its platform as a premium product that allows marketers to advertise to highly engaged audiences of working professionals, LinkedIn's platform is plagued by automated, fraudulent, mistaken, and miscalculated engagement with LinkedIn ads, which inflates the prices for all types of advertising on the LinkedIn platform.

This lawsuit is intended to not only stop LinkedIn's allegedly unfair and fraudulent business practices but also increase transparency into whether LinkedIn's advertising metrics truly reflect user engagement with paid advertisements. The matter therefore raises important issues regarding overall transparency in online marketing.

FISHON ET AL V. PELOTON INTERACTIVE, INC.

To secure beneficial network effects in a nascent and growing industry of home-based studio classes, Peloton promised consumers an "ever-growing" library. But Peloton was forced to remove the majority of its content in March 2019 following a copyright infringement lawsuit by members of the National Music Publishers Association. Keller Postman filed approximately 2,700 individual arbitrations on behalf of customers who were promised an "ever-growing" class library. Several arbitrations moved forward, and decisions were issued in favor of the plaintiffs. In response, Peloton refused to abide by the terms of its own arbitration clause and ignored the American Arbitration Association's requirement that it pay filing fees for demands seeking less than \$10,000.

AAA barred Peloton from using its arbitral forum and announced that "either party may choose to submit its dispute to the appropriate court for resolution." Keller Postman, in partnership with attorneys from DiCello Levitt Gutzler, filed a class-action lawsuit in the U.S. District Court for the Southern District of New York, Fishon et al v. Peloton Interactive, Inc.

Judge Lewis Liman denied Peloton's motion to dismiss the case. This matter is important, because Peloton affirmatively chose to disregard its own arbitration agreement and opted instead for the class action. That move reflects the company's true intention behind the arbitration clause within its Terms of Service: not as an effective method for customers to pursue claims, but as an escape route from liability. Keller Postman's ability to push forward arbitrations on a mass scale led to Peloton's decision to voluntarily submit itself to class action litigation. And now the firm can pursue consumer-protection remedies on behalf of all affected Peloton subscribers.

MITCH OBERSTEIN ET AL V. LIVE NATION ENTERTAINMENT, INC. ET AL & SKOT HECKMAN ET AL V. LIVE NATION ENTERTAINMENT INC. ET AL

Quinn Emanuel Urquhart & Sullivan filed a class-action lawsuit, *Mitch Oberstein et al v. Live Nation Entertainment, Inc. et al* (formerly *Olivia Van Iderstine et al v. Live Nation Entertainment, Inc. et al*). Ticketmaster customers allege that Ticketmaster and Live Nation used their dominance to inflate ticket prices. After Ticketmaster moved to force consumers to individually arbitrate their disputes, Keller Postman joined as co-counsel with Quinn Emanuel. Later, the district court granted Ticketmaster's motion to compel arbitration, and the order compelling arbitration is on appeal to the Ninth Circuit.

Ticketmaster next published a new arbitration clause for consumers in its terms and conditions that designated a new dispute resolution forum called New Era ADR. Keller Postman filed a new class action against Ticketmaster in January 2022—Skot Heckman et al. v. Live Nation Entertainment Inc. et al.—on behalf of individuals subject to the new arbitration agreement. Ticketmaster moved to compel arbitration under the new arbitration agreement. We believe the new arbitration agreement is unconscionable and unfair to consumers. The court has granted our motion for discovery into whether an enforceable arbitration agreement exists, and we will work to uncover the business dealings that exist between Ticketmaster and New Era ADR to prove that this forum is unfair to consumers. Regardless of Ticketmaster's evasive tactics, we will rely on our firm's legal and operational innovation to see that corporations can't change the rules to avoid liability.

BIPA LITIGATION OVERVIEW

Keller Postman represents thousands of clients in the state of Illinois who assert violations of the Illinois Biometric Information Privacy Act (BIPA). Our clients' biometric information has been wrongfully captured without consent by employers and technology platforms. We have been litigating cases against numerous entities, including against MOD Pizza, Vonachen Service, Inc., Heartland Beef, Inc., Wireless Vision LLC, and Sydell Hostel Manager LLC, d/b/a Freehand Chicago.

BIPA is one of the country's most stringent biometric privacy laws, prohibiting private companies from capturing, obtaining, storing, transferring, and/or using the biometric identifiers and/or information (such as fingerprints) of another individual for any purpose without first providing such individual with certain written disclosures and obtaining written consent. BIPA requires anyone who records biometric information to get informed consent before doing so and to create a publicly available retention policy so people can be assured that their sensitive biometric data won't be disclosed without their knowledge.

Although BIPA has existed for more than a decade, companies are still capturing biometric information (which can easily be used to perpetrate identity fraud in the wrong hands) in Illinois without explaining the implications of that capture to their employees and customers. While corporations often loosely interpret new laws, Keller Postman is actively influencing the enforceability of these laws, setting a clear path forward for those seeking reprieve from improper collection and storage of private information.

Results:

- Soper v. Sydell Hostel Manager LLC: Secured \$250,000 settlement for class of ~300
- Pratz v. MOD Super Fast Pizza, LLC: Secured \$1.3 million settlement for class of ~1,134
- Corey v. Wireless Vision, LLC.: Secured \$279,000 settlement for class of ~300

DATA BREACH LITIGATION OVERVIEW

Keller Postman is leading numerous class actions on behalf of hundreds of thousands of individuals whose sensitive personal information—including social security numbers, health/medical records, and financial information—has been stolen. The lawsuits accuse defendants of negligently handling consumers' personal data and private information. Defendants failed to take appropriate precautions to protect this data, did not appropriately and speedily resolve data breach occurrences, and also failed to adequately recompense the plaintiffs.

These class actions include:

- William Biscan v. Shields Health Care Group Inc. (Named Interim Co-Lead Class Counsel)
- Gilbert v. AFTRA Retirement Fund et al.
- Greco v. Syracuse ASC, LLC d/b/a Specialty Surgery Center of Central New York
- Harrington v. Elekta, Inc.
- Miller v. Syracuse University
- Valencia v. North Broward Hospital District d/b/a Broward
- Esposito et al v. Refuah Health Center, Inc.
- Garner v. Missouri Delta Medical Center
- Abbott et al v. Taylor County Hospital District Health Facilities Corporation d/b/a Taylor Regional Hospital
- Cain et al v. Lavaca Medical Center; Crawford v. Ascension Michigan
- Crawford v. Ascension Michigan
- Shepherd v. Cancer and Hematology Centers of Western Michigan, P.C.

Results:

- Hestrup et al. v. DuPage Medical Group. Ltd. d/b/a DuPage Medical Group: Secured \$3 million settlement; Partner Seth Meyer was named Interim Class Counsel
- Alexander, et al. v. Otis R. Bowen Center for Human Services, Inc.: Received preliminary approval for \$1.55 million settlement
- Hall, et al. v. AspenPointe, Inc., et al.: Secured \$1.3 million settlement

ZANTAC (RANITIDINE) MULTIDISTRICT LITIGATION

Leadership Role: Partner Ashley Keller chairs the Law & Briefing Committee and is a member of the Plaintiffs' Executive Committee

In late 2019, public watchdogs discovered that ranitidine (branded as "Zantac") degrades into the cancer-causing compound NDMA. The FDA pulled it from the market. The Zantac MDL coordinates suits accusing Pfizer Inc., Sanofi SA, Boehringer Ingelheim Pharmaceuticals Inc., and GlaxoSmithKline LLC—as well as generic makers, distributors, pharmacies, and others in the supply chain—of causing thousands of plaintiffs to develop cancer. The importance of this matter lies in the severity of the plaintiffs' claims and the number of injured plaintiffs given the widespread use of these drugs before they were pulled from the shelves.

The Keller Postman team has briefed and argued four rounds of motions to dismiss; amended the master complaints; litigated three appeals through oral argument; briefed and argued key discovery fights; and briefed and argued *Daubert* motions on general causation. We have also worked up bellwethers for trial, collecting their medical records, responding to discovery, and so forth.

ZANTAC STATE COURT LITIGATION

In the Zantac MDL, plaintiffs' leadership has made a conservative choice to only pursue claims for plaintiffs who suffer from at least one of five designated cancers allegedly caused by Zantac consumption (including bladder, gastric, esophageal, liver, and pancreatic cancer). But Keller Postman is leading the charge on aggressive litigation in state court, largely for plaintiffs who suffer from non-designated cancers—and have no other avenue to pursue their claims. We also represent a number of clients with designated cancers in state court. Our firm has filed claims in California, Delaware, Illinois, and Pennsylvania. No other plaintiffs' firm involved in state-side Zantac litigation has attempted to take on such a large number of claimants in this many jurisdictions.

During a hearing on August 9, 2022 in the Illinois case *Bayer v. Boehringer Ingelheim Pharm.*, Keller Postman received a favorable *Frye* decision when the court denied defendants' motions to exclude Keller Postman's expert on general causation for esophageal and kidney cancer. This is the first ruling in the country on causation and is especially important in vindicating our firm's decision to bring kidney cancer cases, a non-designated cancer.

3M COMBAT ARMS EARPLUGS MULTIDISTRICT LITIGATION

Leadership Role: Partner Nicole Berg sits on the Law & Briefing Subcommittee; Partner Ashley Keller is Counsel of Record on the first two appeals

The 3M Combat Arms Earplugs MDL involves claims by military servicemembers against 3M for hearing loss and tinnitus caused by faulty earplugs. Roughly 270,000 servicemembers have lodged claims against 3M related to the earplugs, making this the largest MDL in history.

The court appointed Keller Postman Partner Nicole Berg to the plaintiffs' leadership team as a member of the Law & Briefing Subcommittee. Berg and her team represented one of the 25 bellwether plaintiffs at trial and have played an integral role in drafting responses to MDL-wide dispositive motions and in briefing key legal issues in many bellwether trials. Keller Postman is counsel of record on 3M's appeals of bellwether verdicts. With the bellwether trials complete, the Court ordered four "waves" of 500 cases each to proceed to trial. Keller Postman is currently preparing wave cases for trial.

In July 2022, several "Aearo" subsidiaries—but not 3M itself—filed for bankruptcy, seeking an injunction in favor of 3M to halt litigation in the MDL entirely. Keller Postman responded creatively and aggressively. Specifically, we won a preliminary injunction under the All Writs Act from the MDL Court preventing 3M from trying to relitigate long-settled MDL rulings in bankruptcy. We participated in the bankruptcy court, presenting an expert witness who testified that 3M was facing \$100 billion in liability, arguing that if 3M obtained an injunction to halt MDL litigation, it should also be enjoined from issuing dividends and share buybacks. The bankruptcy court fully denied 3M's injunction request.

In August 2022, Keller Postman filed a bombshell fraudulent transfer complaint against 3M, asking the MDL Court to stop 3M from dissipating its assets by spinning off its healthcare business, paying dividends, and buying back stock (all violations of the Florida Uniform Fraudulent Transfer Act).

Most recently, Judge Rodgers issued a 22-page order in which she granted plaintiffs' motion for summary judgment on 3M's "full and independent liability" for earplug claims, issuing an unprecedented sanction and formally nullifying 3M's bankruptcy scheme.

ACETAMINOPHEN —ASD-ADHD MULTIDISTRICT LITIGATION

Leadership Role: Partner Ashley Keller is Co-Lead Counsel and a member of the Plaintiffs' Executive Committee along with Partner Ashley Barriere, who leads the Law and Briefing Subcommittee.

Studies over the last decade have shown that consuming acetaminophen while pregnant increases a child's risk for autism spectrum disorder (ASD), attention deficit hyperactivity disorder (ADHD), and other developmental disorders related to infant exposure during pregnancy. Parents on behalf of their injured children are bringing claims against makers of generic store brand acetaminophen for failing in their duty to adequately warn of the hazards of prenatal exposure to acetaminophen.

According to the complaints, acetaminophen has long been marketed as the safest, and the only appropriate, over-the-counter pain relief drug on the market for pregnant women. However, increasing experimental and epidemiological research shows that prenatal exposure to acetaminophen alters fetal development, which significantly increases the risks of neurodevelopmental disorders. For example, in a study at Johns Hopkins School of Public Health, the risk of autism was three times higher for children whose mothers took the most Acetaminophen. Since 2013, there have been six European birth cohort studies examining over 70,000 mother-child pairs, showing the association between prenatal use of acetaminophen and ASD. And numerous studies over the last decade have shown that long-term maternal use of acetaminophen during pregnancy is substantially associated with ADHD.

Given the strong science, Keller Postman has filed claims in Nevada, California, and Washington, with far more claims to be filed in the following weeks and months. This matter is significant, because more than 65% of women in the United States use acetaminophen during pregnancy and have been reassured repeatedly of its safety (despite the widespread, long-term scientific evidence showing the high risk of developmental disorders because of consuming when pregnant). We anticipate that this will be one of the largest multidistrict litigations in the history of the United States.

Keller Postman has been at the forefront of this fast-growing mass tort since our team first uncovered the Consensus Statement in *Nature* highlighting the increasing evidence linking prenatal acetaminophen exposure to autism and ADHD. Our team also recently defeated Walmart's motion to dismiss on preemption grounds, overcoming the single largest barrier to plaintiffs' ultimate recovery.

NECROTIZING ENTEROCOLITIS/INFANT-FORMULA LITIGATION

Keller Postman is leading the state-side litigation against Abbot and Mead—the makers of Enfamil and Similac infant formula and fortifiers—for their role in causing preterm infants to develop necrotizing enterocolitis (NEC), a dangerous inflammation of the intestines that can lead to rupture and death. The lawsuits allege that defendants (including Mead Johnson & Company LLC, Mead Johnson Nutrition Company, and Abbot Laboratories) falsely marketed their infant formulas as "medically endorsed" and "nutritionally equivalent" to mother's breast milk when the formulas are linked to the development of necrotizing enterocolitis.

We are bringing claims on behalf of families in state courts across the country, with cases filed in Illinois (Madison County, Cook County, and St. Clair County), as well as in state courts in California, Pennsylvania, and Missouri. This underscores the vast scope of the harm that the defendants have inflicted on these most vulnerable victims throughout the United States.

This matter is significant, namely due to the obvious vulnerability of the young victims and the severity of NEC and its long-term effects. Despite mounting legal claims against the companies based on scientific evidence and research that has existed for decades, as well as safer alternatives like donor milk and human-milk based formula, these defendants continue to sell these products and encourage them to be distributed to premature infants across the country. Through this litigation and other advocacy efforts, we hope to shed more light on the dangers of these products and to equip other parents with the information they need to avoid putting their infants' health at risk.

CAMP LEJEUNE WATER CONTAMINATION LITIGATION

Leadership Role: Partner Zina Bash appointed Co-Lead Counsel and Government Liaison

Keller Postman represents thousands of veterans, military family members, and other civilians who were poisoned by the water at U.S. Marine Corps Base Camp Lejeune. As a result of consuming, bathing in, cooking with, and swimming in this contaminated water, our clients allege that they have developed diseases and chronic conditions, including cancers of the bladder, kidney, and liver, non-Hodgkin's lymphoma, Parkinson's disease, and multiple myeloma – among many other ailments.

Keller Postman also played a significant role in lobbying for the passage of The Camp Lejeune Justice Act, which was signed into law by the President on August 10, 2022. Keller Postman Partner Zina Bash played a particularly meaningful role in advancing the Justice Act. Having previously worked at the highest levels of the government, Bash leveraged her connections in Washington to help the bill make its way through Congress. And within minutes of the bill-signing, Keller Postman began filing actions against the U.S. government under the Camp Lejeune Justice Act.

This matter is significant, because over one million individuals were exposed to the toxic water at Camp Lejeune over a 30-year period, from the 1950s to the 1980s. Though the government became aware of the contamination in the early 1980s, it took years to remedy it and decades to warn individuals who had been exposed. Camp Lejeune's poisonous water has also been linked to widespread birth defects and high rates of stillborn babies. In fact, there were so many stillborn babies in Camp Lejeune during that time that a cemetery near the base became known as "Baby Heaven." What happened at Camp Lejeune is a terrible tragedy that could have been prevented. The Camp Lejeune Justice Act has been a long time coming, and it is our privilege to fight for justice on behalf of our clients.

Keller Postman has played a leading role in advocating for the passage of the Camp Lejeune Justice Act. After the Act became law, our firm helped clients sign up for claims under the Act and file them with the Navy and in Court. In fact, within minutes of the bill-signing, we filed the first actions against the government under the Justice Act to obtain compensation for victims.

PARAGARD IUD MULTIDISTRICT LITIGATION

Leadership Role: Partner Nicole Berg sits on the Plaintiffs' Executive Committee

The Paragard IUD MDL coordinates suits accusing Teva Pharmaceuticals USA, Inc., Teva Women's Health, Inc., The Cooper Companies Inc., and CooperSurgical Inc. of failing to warn users of the risks posed by the Paragard copper intrauterine device (IUD). The plaintiffs allege that their Paragard IUDs broke apart, leaving behind pieces of the device, which sometimes embedded in their uterus. The breakage

Case 3:23-cv-00830-VC Document 134-6 Filed 07/29/24 Page 20 of 24 Case Highlights Continued:

caused serious complications and injuries, including surgeries to remove the broken pieces of the device, infertility, and pain.

In September 2021, Partner Nicole Berg argued against defendants' motion to dismiss the claims of plaintiffs in this MDL. Two months later, Judge Leigh Martin May sided with plaintiffs and denied defendants' motion on preemption, shotgun pleading, Rule 12, and Rule 9(b), finding that "factual underpinnings for the design defect claims and detailed allegations about the defendants' failure to warn" were sufficient to state a claim. The discovery process has begun.

ONGLYZA AND KOMBIGLYZE XR MULTIDISTRICT LITIGATION

Leadership Role: Partner Ashley Barriere appointed to the Plaintiffs' Steering Committee and leads the Law & Briefing Committee

This MDL involves individuals who took Onglyza (saxagliptin) and Kombiglyze XR (saxagliptin and metformin) to treat Type 2 diabetes. The plaintiffs represented by Keller Postman allege that the drugs caused serious cardiac complications. Defendants Bristol-Myers Squibb and AstraZeneca began selling the drugs in 2009 and 2010, before completing a cardiac risk study recommended by the U.S. Food and Drug Administration. The study was completed in 2013 and showed that saxagliptin users had a significantly increased risk of hospitalization due to heart failure.

We're proud of Partner Ashley Barriere's position on plaintiffs' leadership in this MDL. Our firm values empowering both young attorneys and female leaders to take on pivotal roles.

IN RE JOHNSON & JOHNSON AEROSOL SUNSCREEN MARKETING, SALES PRACTICES & PRODUCTS LIABILITY LITIGATION

Leadership Role: Keller Postman named Interim Class Counsel

Keller Postman filed a class action against Johnson & Johnson subsidiary Johnson & Johnson Consumer, Inc. (J&J)—Dominguez et al v. Johnson & Johnson Consumer—on behalf of purchasers of certain Aveeno and Neutrogena sunscreens that have dangerous and unacceptable levels of the known cancer-causing chemical, benzene. Benzene, which is often found in crude oil and identified by the smell associated with gasoline, is classified as a human carcinogen by the United States Department of Health and Human Services, and a Group 1 compound (i.e. "carcinogenic to humans") by the World Health Organization and the International Agency for Research on Cancer.

In October 2021, the Judicial Panel on Multidistrict Litigation approved centralizing in Florida the federal court lawsuits accusing Johnson & Johnson of selling sunscreen products tainted with benzene. The consolidated litigation is *In re Johnson & Johnson Aerosol Sunscreen Marketing, Sales Practices & Products Liability Litigation*.

Attorney Biographies



EDUCATION

J.D., Harvard Law School B.S., Brandeis University

CLERKSHIPS

Hon. David H. Souter, Supreme Court of the United States

Hon. William A. Fletcher, U.S. Court of Appeals for the Ninth Circuit

AWARDS

Chambers & Partners Band 1 District of Columbia Ranking (2022)

Law360 Technology MVP of the Year (2022)

Law360 Employment MVP of the Year (2021)

National Law Journal's Plaintiffs' Lawyers Trailblazers (2021)

Lawdragon's 500 Leading Lawyers in America (2021, 2022)

Lawdragon's Leading Plaintiff Financial Lawyers (2021, 2022)

National Trial Lawyers' Top 100 (2021, 2022)

Super Lawyers D.C. (2022, 2023)

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Warren Postman

Managing Partner

Warren combines a deep understanding of the civil litigation system with broad substantive expertise to solve complex litigation challenges for the firm's clients.

Warren is a champion for plaintiffs in mass action litigation. His vision to boldly employ cutting-edge technology and innovation to empower plaintiff-side litigants has given hundreds of thousands of ordinary Americans a realistic avenue to vindicate their rights.

Warren spearheaded the development of the firm's revolutionary mass arbitration practice, which pursues individual arbitrations for thousands of individuals whose claims are subject to arbitration clauses with class-action waivers. The firm aggressively pursues individual arbitrations for tens of thousands of clients simultaneously and, as described by the *New York Times*, has left defendants "scared to death." Warren has won numerous precedent-setting victories requiring defendants to comply with their obligation to arbitrate under agreements they drafted.

Due in large part to the arbitration practice Warren has built at Keller Postman, the rise of "mass arbitrations" has been one of the most significant recent developments in civil litigation. In the last four years alone, Keller Postman has secured millions in settlements for more than 500.000 individual clients.

Before joining Keller Postman, Warren was Vice President and Chief Counsel for Appellate Litigation at the U.S. Chamber Litigation Center. In that role, he managed appellate strategy for the U.S. Chamber of Commerce, which participates in more than 150 cases each year to shape the law on a wide range of issues affecting businesses. Working closely with senior in-house lawyers at some of the world's largest companies, Warren gained unique insight into the dynamics and trends that shape business litigation.

Warren was previously an attorney in the Issues & Appeals practice at Jones Day, where he helped guide trial and appellate strategy in some of the firm's most complex and high-stakes cases.

Warren served as a law clerk for Justice David H. Souter at the Supreme Court of the United States and Judge William A. Fletcher at the U.S. Court of Appeals for the Ninth Circuit. He graduated magna cum laude from Harvard Law School, where he was Articles Editor on the Harvard Law Review, and graduated magna cum laude and Phi Beta Kappa from Brandeis University.



EDUCATION

J.D., Yale Law School B.A., Stanford University

CLERKSHIPS

Hon. John M. Rogers, U.S. Court of Appeals for the Sixth Circuit

AWARDS

Chambers & Partners Up and Coming (2023)

Super Lawyers Rising Stars (2022-2024)

LawDragon 500 X - The Next Generation

National Trial Lawyers - Top 40 under

National Law Journal - Elite Trial Lawyers

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Albert Pak

Partner

Albert represents clients in a range of disputes, including consumer protection and antitrust matters.

At Keller Postman, Albert has represented tens of thousands of people in court and in arbitration. He represents individuals whose privacy rights were violated by devices enabled with Alexa, Amazon's smart home technology. He also represents individual consumers who were charged unfairly high prices by Amazon in light of Amazon's most favored nation clause against third-party merchants.

Before joining Keller Postman, Albert was an associate at Kellogg, Hansen, Todd, Figel & Frederick PLLC in Washington, D.C., where he represented plaintiffs and defendants in federal and state courts at the trial and appellate levels. His practice at Kellogg Hansen focused on appellate, commercial, securities, and antitrust litigation.

Among his notable matters during his time at Kellogg, Albert supported litigation in an antitrust class action against Sutter Health, which operates 24 acute care hospitals in Northern California. The case, *UFCW & Employers Benefit Trust v. Sutter Health et al.*, settled on the eve of trial for \$575 million. In litigating that case and others, Albert has taken and defended multiple depositions, briefed dispositive motions, and presented oral argument in trial and appellate courts.

Albert served as a law clerk for Judge John M. Rogers of the U.S. Court of Appeals for the Sixth Circuit. He graduated from Yale Law School, where he was Managing Editor of the Yale Journal of International Law and a teaching assistant for a course on legal writing. He earned his undergraduate degree with distinction and honors from Stanford University and was admitted to Phi Beta Kappa.



EDUCATION

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Ethan Ames

Associate

Ethan he leverages his experience in litigating complex disputes to advocate efficiently and effectively for the firm's clients. His primary focus is on consumer protection and employment matters.

At Keller Postman, Ethan specializes in representing clients in the firm's pioneering mass arbitration practice.

Before joining Keller Postman, Ethan was an associate at Venable LLP, where he represented companies and ultra-high net worth individuals in state and federal courts throughout the United States. Ethan gained extensive experience in various aspects of litigation, from pleadings to discovery, motion practice, and appellate work. He has also regularly assisted clients in resolving disputes without resorting to litigation—including by negotiating pre-litigation settlements, and utilizing alternative means of dispute resolution like mediation and arbitration. Ethan's past representations include high-profile clients in the media and entertainment industry.

Ethan is a graduate of the University of Chicago Law School and earned his undergraduate degree, summa cum laude, from the University of Toledo. Before embarking on his legal career, he gained valuable experience as an associate at PricewaterhouseCoopers LLP.